



Limerick, Multi-trip card Terms and Conditions,

1. Each Direct Route (Limerick) Ltd. Multi-trip Card is related to a specific vehicle type/class.
2. Payment is only accepted via cash, postal orders and bank drafts.
3. Direct Route (Limerick) Ltd. Multi-trip Cards purchased are only valid at the Limerick Mainline Toll Plaza and Clonmacken Toll Plaza.
4. Direct Route (Limerick) Ltd. Multi-trip Cards are not acceptable at any other Toll Plaza in Ireland.
5. Direct Route (Limerick) Ltd. Multi-trip Cards are only valid for the class of vehicle for which they were issued.
6. Direct Route (Limerick) Multi-trip Cards can only be purchased in twenty trip amounts.
7. To order a trip card, click on the link and print the registration form. Make the bank draft or postal order payable to "Direct Route (Limerick) Ltd". Post the registration form with a bank draft or postal order* to the following address: Direct Route (Limerick) Limited, Coonagh Mainline Toll Plaza, Coonagh, Limerick; along with a stamped addresses envelope. Or hand in the registration Form at Coonagh Mainline Toll Plaza Building, Coonagh, Limerick, directly and pay in cash. The opening hours are: Monday to Friday: 09:00 to 17:00. The **access and exit** to the Plaza is solely provided via Coonagh (enter via the Coonagh Roundabout).
8. The initial ordering of a Direct Route (Limerick) Multi-trip Card is free of charge.
9. Any Direct Route (Limerick) Multi-trip Cards expire 2 years after activation.
10. The customer is responsible for the Direct Route (Limerick) Ltd. Multi-Trip Cards at all times, Direct Route (Limerick) Ltd are unable to offer refunds for lost, destroyed or stolen cards.
11. Direct Route (Limerick) Ltd. cannot provide refunds for partially used cards.
12. A fee of €15.00 applies for the issuance of a replacement card.
13. Direct Route (Limerick) Ltd Multi-trip Cards can only be topped up in increments of 20 trips by contacting and visiting the administration office in Coonagh Mainline Toll Plaza Building, Coonagh, Limerick, access Coonagh.
14. To top up an existing trip card, click on link and print the registration form. Make the bank draft or postal order payable to "Direct Route (Limerick) Ltd". Post the registration form with a bank draft or postal order* to the following address: Direct Route (Limerick) Limited, Coonagh Mainline Toll Plaza, Coonagh, Limerick. Or hand in the registration Form at Coonagh Mainline Toll Plaza Building, Coonagh, Limerick, directly and pay in cash. The opening hours are: Monday to Friday: 09:00 to 17:00. The **access and exit** to the Plaza is solely provided via Coonagh (enter via the Coonagh Roundabout).
15. On request, Direct Route may also provide duplicate Statements to the User by ordinary post at a charge as may be notified by DirectRoute in accordance with this Agreement.

*Only the correct amount as per registration forms is accepted.